

STAY CONNECTED *with* LIFELINE

NORTHERN NEVADA

1150 E. William Street
Carson City, NV 89701
Phone: (775) 684-6101
Fax: (775) 684-6110

Consumer Complaints: (775) 684-6100



SOUTHERN NEVADA

9075 W. Diablo Dr., Ste. 250
Las Vegas, NV 89148
Phone: (702) 486-7210
Fax: (702) 486-7206

Consumer Complaints: (702) 486-2600

Lifeline is a government program that provides monthly discounts on ONE telephone service (wireline or wireless) for eligible low-income consumers in every state, territory, commonwealth, and on tribal lands. Lifeline helps low income consumers find jobs, access health care services, connect with family and their children's schools, and call for help in an emergency. You must be eligible to enroll, and you must recertify your eligibility every year. Federal rules prohibit eligible consumers from receiving more than one Lifeline service per household.

LIFELINE ELIGIBILITY

To participate in Lifeline, you must *either* have an income that is at or below 135% of the federal poverty guidelines OR participate in one of the assistance programs below.

- Medicaid
- Food Stamps or SNAP
- Supplemental Security Income
- Section 8 Housing
- LIHEAP
- TANF
- Nat'l School Lunch Program's Free Lunch Program
- Bureau of Indian Affairs General Assistance
- Tribally-Administered Temporary Assistance for Needy Families
- Food Distribution Program on Indian Reservations
- Head Start (only households meeting the income qualifying standard)
- State assistance programs (if applicable)

ELIGIBILITY VERIFICATION

Consumers are required to certify and provide documentation to prove that the subscriber, or a member of the subscriber's household, including dependants, participates in a qualifying program OR meets Lifeline's income qualifications.

DUPLICATE LIFELINE SERVICES

Households with duplicate Lifeline services (wireless and/or wireline) must select a single provider and de-enroll from other Lifeline programs. Consumers violating the one per household rule may be subject to criminal and/or civil penalties.

ANNUAL RECERTIFICATION OF ELIGIBILITY

Once you are enrolled in Lifeline, you must verify your continued eligibility on an annual basis. Your service provider will contact you to recertify that you remain eligible. If you don't recertify your eligibility, you will lose your Lifeline benefit. If you become ineligible for the benefit for any reason, you must contact your provider immediately to de-enroll from the program or you may be subject to penalties.

ENROLLING IN THE LIFELINE PROGRAM

Apply for Lifeline through your telephone provider. See the list of Nevada Lifeline providers at right.

LIFELINE PROVIDERS IN NEVADA

Name	Phone	Service Type
Budget Mobile	888-777-4007	Wireless
Absolute Mobile	800-495-5765	Wireless
Access Wireless	800-464-6010	Wireless
Safelink Wireless	800-SAFELINK	Wireless
TerraCom	877-351-4747	Wireless
Reachout Wireless	877-870-9444	Wireless
Cricket Communications	800-CRICKET	Wireless
Q Link Wireless	855-754-6543	Wireless
Total Call Mobile	800-661-7391	Wireless
Tag Mobile	866-959-4918	Wireless
Choice Wireless	800-246-4239	Wireless
Virgin Mobile	888-321-5880	Wireless
Blue Jay Wireless	855-425-8529	Wireless
Tempo Telecom, LLC	888-565-1011	Wireless
Cox	866-961-0027	Home Phone
Frontier	800-921-8101	Home Phone
AT&T	800-288-2020	Home Phone
Beehive	435-837-6000	Home Phone
CenturyLink	855-954-6546	Home Phone
Excella Communications	702-380-5600	Home Phone
Citizens Telephone Co.	800-921-8093	Home Phone
Rural Telephone Co.	888-366-7821	Home Phone
Frontier Communications	800-921-8101	Home Phone
Filer Mutual Telephone Co.	208-326-4331	Home Phone
Churchill County Telephone	775-423-7171	Home Phone
Lincoln County Telephone	800-340-4131	Home Phone
Moapa Valley Telephone Co.	702-397-2601	Home Phone
Rio Virgin Telephone	702-346-5211	Home Phone
Oregon-Idaho Utilities	800-847-5302	Home Phone



MORE INFORMATION

Visit www.lifelinesupport.org or call your telephone provider.



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