

This is a representation of a current bill and may vary from your actual bill. If you have additional questions, please contact Customer Service.

1. Notice to Customers - Special messages regarding your bill and up-to-date information about services.
2. Account Name and Number - Your account name and number will appear at the top of each page.
3. Contact Numbers - Toll-free numbers for assistance.
4. Balance Information - A summary of your previous and current balances.
5. Remittance Address - Payment should be mailed to this address.
6. Page Number - Page number will be at the top of each page.
7. Current Charge Summary - Summary of charge information for any applicable services.
8. Total Current Charge - Total amount due for the month for all services. This does not include any past due amounts.
9. AutoPay Enrollment - Enrollment form to automatically pay your monthly telephone bill by credit card, checking account or savings account.
10. Amount Due Date - Date current charges are due.

11. Taxes, Fees and Surcharges - Taxes, fees and surcharges applied to current bill.
12. Carrier Information - The telephone company that provides your local and long distance services.

13. Service Identifier - Section header for each service or product.
14. Informational Sections - Charges in this section are itemized and totaled in other sections of the bill. This is informational only.
15. Recurring Charges - Charges that will appear on monthly, quarterly or annual statements for ongoing services.
16. Prorated Charges - Charges from the first day service begins through the end of that billing period that will make the first bill larger than future bills.
17. One-time Charges - Charges that will only appear once on your bill, for example, installation charges.
18. Discounts - Discounts from promotions or price plans.
19. Adjustments - Credits to billed charges.
20. Usage Charges - This section will appear only if detailed usage has been selected.
