

PUCN Connection

A MONTHLY NEWSLETTER FROM the PUBLIC UTILITIES COMMISSION OF NEVADA

November 2024 Edition

Weatherization Assistance Program

The Nevada Housing Division's (NHD) Weatherization Assistance Program provides energy conservation measures in dwelling units occupied by families at or below 150% of the federal poverty income guidelines as established by the US Office of Management and Budget. For eligible homeowners and renters, there is no direct cost to participate in the program. Owners of eligible rental properties may be required to pay of 50% of any capital improvement measures that are installed.

ENERGY CONSERVATION MEASURES

After a home energy assessment is performed by a trained energy auditor, a dwelling unit may qualify for some of these typical energy conservation measures:

- Air sealing
- Energy efficient light bulbs
- Insulation
- Low-flow shower heads
- Pipe wraps
- Solar screens
- Weather-stripping

SERVICE AREAS

The NHD's role is to provide funding to eligible nonprofit agency called sub-grantees. If interested, contact the sub-grantee listed below that works in your area for specific detail on how to apply:

- **Community Services Agency (CSA)**
Service area includes Washoe County.
Phone number: (775) 786-6023

- **HELP of Southern Nevada (HELP)**

Service area includes the city of Las Vegas, city of Henderson and southern rural Clark County.
Phone number: (702) 795-0575

- **Nevada Rural Housing Authority (NRHA)**

Service area includes Carson City, Churchill County, Douglas County, Lyon County, city of North Las Vegas, northern rural Clark County and Storey County.
Phone numbers: Northern: (775) 887-1795, ext. 112
Southern: (702) 660-5136

- **Rural Nevada Development Corporation (RNDC)**

Service area includes Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Mineral, Nye, Pershing, and White Pine counties.
Phone Numbers: (775) 289-8519 or toll free (866) 404-5204

FIND OUT MORE: housing.nv.gov/programs/Weatherization/

Residential Energy Upgrade Program (RE-UP)

If you are a Nevada resident, the Nevada Clean Energy Fund's RE-UP programs connects you with financial and technical assistance for energy efficiency and clean energy upgrades in your home that can help you save on your utility bills.

conditioning, heating, heat pumps, insulation, roofing, solar, and other measures. RE-UP vets licensed contractors. RE-UP also supports you in accessing federal and utility incentives.

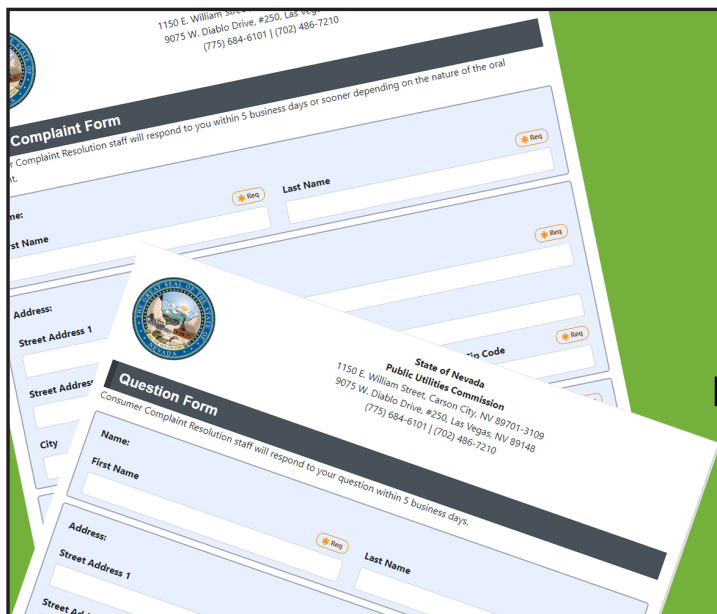
FIND OUT MORE: nevadaacef.org

RE-UP offers unsecured loans at affordable rates for air



Public Utilities Commission of Nevada | puc.nv.gov





Got a question or complaint
about your utility bill or service?

Call us at
775-684-6100 or 702-486-2600
or visit us online at
puc.nv.gov/FAQ/Resolving_Disputes

puc.nv.gov

PUCN and State of Nevada Job Opportunities

The PUCN is recruiting for a [regulatory accountant](#).

Visit the PUCN's [employment web page](#) frequently to check on job openings.

Visit nvjobs.nv.gov/Jobs/Current_State_Job_Openings/ for information on open positions within other state of Nevada agencies. As Nevada's largest employer, the State provides unique and challenging work as well as the opportunity to grow and advance while servicing your fellow citizens.

November PUCN Calendar

Visit puc.nv.gov to view the complete PUCN calendar and for links to watch live streams of the proceedings.

NOVEMBER 5-8 | HEARING | 1 PM & 9 AM

Joint Application of Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy for approval of their 2025-2044 Triennial Integrated Resource Plan and 2025-2027 Energy Supply Plan. Docket 24-05041

NOVEMBER 8 | CONSUMER SESSION | 6 PM

****No Live Stream** **Held in Reno****

Application of Steamboat Springs Water Works, Inc. for authority to impose a rate surcharge to fund the installation of an automated chlorination system and isolation valves and to establish an emergency cash reserve fund. Docket 24-09006

NOVEMBER 11 | VETERANS DAY HOLIDAY

NOVEMBER 12 | AGENDA | 10 AM

NOVEMBER 12-14 | HEARING | 11 AM

Application of Filer Mutual Telephone Company for authority to establish its annual revenue requirement for telephone service rates, set a new rate design, establish draw from the Nevada Universal Service Fund, reflect changes in the cost of capital, modify depreciation rates, and for other relief properly related thereto. Docket 24-06008

NOVEMBER 18-22 | HEARING | 10 AM

Joint Application of Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy for approval of their 2025-2044 Triennial Integrated Resource Plan and 2025-2027 Energy Supply Plan. Docket 24-05041

NOVEMBER 28-29 | THANKSGIVING & FAMILY DAY HOLIDAYS

Dockets Opened at the PUCN in October 2024

Visit puc.nv.gov/Dockets/Dockets/ to view documents filed in the dockets listed below.

Docket No.	Date Filed	Description
24-10001	10/4/2024	Notice by Frontier Communications of the Southwest Inc. of Service Catalog updates to increase Remote Call Forwarding for business.
24-10002	10/4/2024	Notice by Frontier Communications of the Southwest Inc. of Service Catalog updates to increase the residential Foreign Exchange monthly rate, change the business description to OnNet, and add a business OffNet monthly rate.
24-10003	10/14/2024	Application of Carefree Country Mobile Home Park to withdraw \$161,430.87 from the tenant service charge account for reimbursement of expenses incurred to repair and maintain the electrical system.
24-10004	10/14/2024	Joint Petition of the Regulatory Operations Staff and Hiskett & Sons, LLC ("Hiskett") requesting the Commission accept a stipulation regarding violations of Nevada's One Call Law by Hiskett.
24-10005	10/15/2024	Notice by 328CH 8me LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Arida 2a Transmission Project consisting of an 8.8-mile 500 kV transmission line and associated facilities to interconnect the Arida 2a Solar Project with the existing Mojave Substation, to be located on federally-managed land in Clark County, Nevada.
24-10006	10/15/2024	Application of E4 Connect, INC. for allowance of Nevada Universal Service Fund funding for the year commencing January 1, 2025.
24-10007	10/16/2024	Notice by Rough Hat Clark BESS LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct an approximately 1.9-mile 230 kV transmission line and associated facilities to interconnect the proposed Rough Hat Clark Battery Energy Storage System Project with the Trout Canyon Substation, to be located on federally-managed land in Clark County, Nevada.
24-10008	10/18/2024	Application of Great Basin Water Co., Pahrump, Spring Creek, Cold Springs, and Spanish Springs Divisions, for authority to revise Water Tariff Nos. 236, 238, 240 and 241A to implement the deferred water service adjustment rate mechanism relating to the Order issued in Docket No. 21-12025.
24-10009	10/22/2024	Notice by Sierra Pacific Power Company d/b/a NV Energy, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Nighthawk Substation and 345 kV Fold Project consisting of a new substation located on 14.7 acres of private land and a 345 kV high-voltage transmission line-fold to be located on 148 acres of private land and 158.5 acres of federally-managed land in Lyon County, Nevada.
24-10010	9/10/2024	Filing by Frontier Communications of the Southwest Inc. and Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada of annual data regarding Connect America Fund Intercarrier Compensation Replacement funding eligibility pursuant to the requirements of 47 CFR 54.304 and annual certification that price cap carrier is not seeking duplicative Eligible Recovery pursuant to the requirements of 47 CFR 51.915.
24-10011	10/28/2024	Amended Aboveground Utility Plan of City of North Las Vegas filed pursuant to NRS 278.165.
24-10012	10/30/2024	Application of eNetworks, LLC for authority to operate as a competitive supplier of telecommunication service within the State of Nevada.
24-10013	10/28/2024	Notice by Nevada Power Company d/b/a NV Energy, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the 230 kV Prospector - Garnet Valley Pump Station Transmission Line Project consisting of a 230 kV transmission line and associated facilities to connect the new Garnet Valley Pump Station to be located on federally-managed land in Clark County, Nevada.
24-10014	10/29/2024	Revised registration of Puretalk Holdings, LLC for a change of name to Puretalk Holdings, Inc.
24-10015	10/31/2024	Application of Nevada Power Company d/b/a NV Energy, filed under Advice Letter No. 549, to revise Interruptible Agricultural Irrigation Water Pumping Schedule No. IAIWP to decrease the IAIWP rate.
24-10016	10/31/2024	Application of Sierra Pacific Power Company d/b/a NV Energy, filed under Advice Letter No. 676-E, to revise Interruptible Irrigation Service Schedule No. IS-2 to decrease the IS-2 rate.

Prior editions of PUCN Connection are available at puc.nv.gov/About/Media_Outreach/PUCN_Connection/.

For questions or comments about this newsletter, contact Consumer Outreach Director Dawn Rivard at drivard@puc.nv.gov or Communications Director Peter Kostas at pkostas@puc.nv.gov.