

PUCN Connection

A MONTHLY NEWSLETTER FROM the PUBLIC UTILITIES COMMISSION OF NEVADA

Produced by the PUCN's Outreach & Public Information Offices

May 2020 Edition

PUCN Applauds Utilities for Proactive Measures to Assist Customers in Financial Hardship Due to COVID-19 Pandemic

At a March 27 emergency agenda meeting, the Public Utilities Commission of Nevada (PUCN) approved an emergency order directing all rate-regulated public utilities within its jurisdiction, including providers of electric, natural gas, water, wastewater, and telecommunications services, to begin recording, as of March 12, 2020, the costs of maintaining service to customers affected by COVID-19 whose service would have been terminated, discontinued, and/or disconnected under normally applicable terms of service.

In its order, the PUCN noted public utilities throughout Nevada have proactively enacted measures to assist consumers and the PUCN applauds those efforts. To facilitate the future review and recovery of prudently incurred costs associated with the utilities' efforts to accommodate customers during this time of uncertainty, the emergency order directs jurisdictional utilities to track such costs for review in future proceedings before the Commission.

On March 12, 2020, Governor Sisolak declared a state of emergency for the state of Nevada due COVID-19 and concerns for the health and safety of the population. On March 17, 2020, Governor Sisolak ordered the closure of nonessential businesses as a part of Nevada's health response and risk mitigation initiative. The services

PUBLIC COMMENT

On March 22, 2020, Governor Sisolak signed an emergency declaration suspending the requirement that public bodies in Nevada provide a physical location for the public to attend and participate in meetings.

The public may comment at PUCN agenda meetings by phone or email. These procedures will be in place until further notice.

PHONE: (775) 687-6014

Call in five minutes before the meeting starts to provide your names to PUCN personnel.

EMAIL: BPA@PUC.NV.GOV

Submit written comments prior to the meeting.

Links to agenda meeting supporting material and the live video stream of agenda meetings are available at puc.nv.gov.

Electronic Delivery of Notices & Orders

The Commission will not be mailing hard copies of notices and orders to persons on Commission-maintained service lists until the emergency declaration is lifted by Governor Sisolak for the COVID-19 pandemic.



provided by public utilities regulated by the PUCN have been deemed essential for Nevadans during this time of health response and mitigation effort.

The PUCN has compiled an online list of utilities that have provided relief to Nevadans struggling due to the COVID-19 pandemic, available at puc.nv.gov/About/Media/Outreach/Announcements/Announcements/COVID19/.



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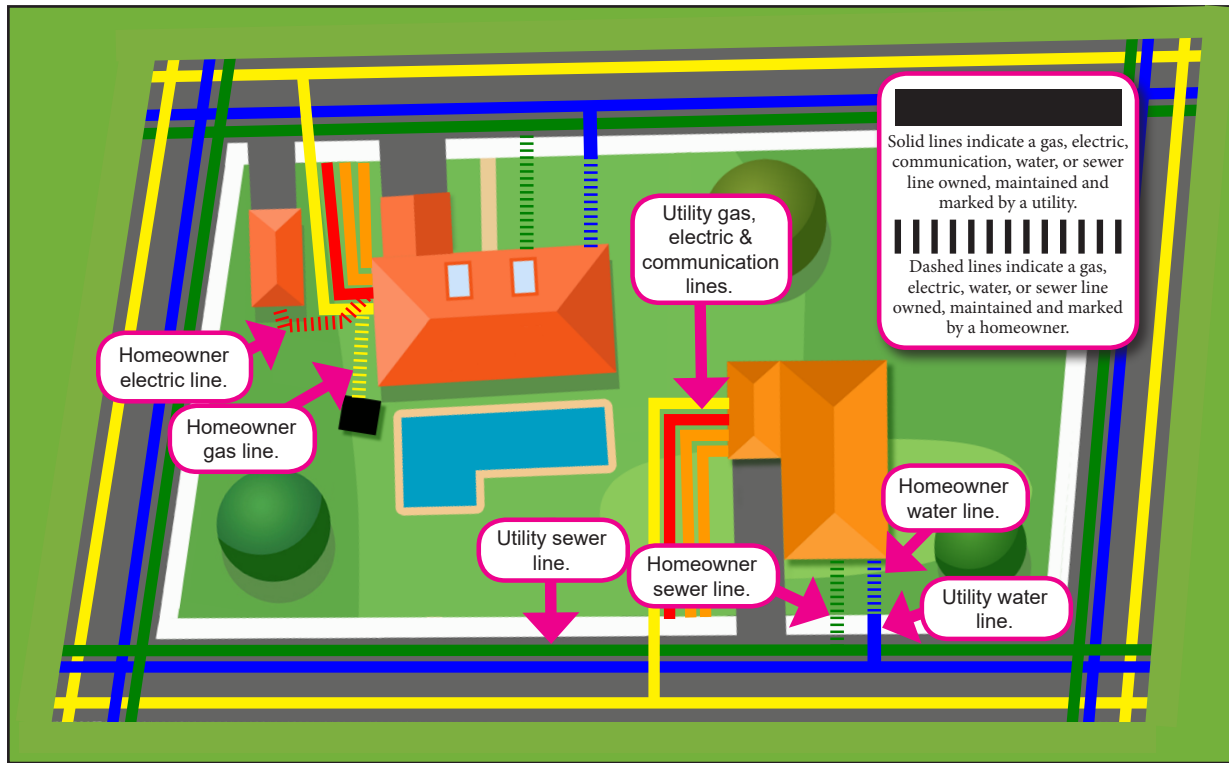
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YouTube

Don't guess where utility lines are buried on your property

Call 811 Before You Dig



With many Nevadans spending more time at home during the COVID-19 pandemic, it's more important than ever to contact 811 before beginning home improvement projects.

Those planning to dig for common landscaping projects, such as planting trees and shrubs, must call 811 at least 2 working days before any planned home improvement projects that require digging.

Online requests may be placed through 811express.com.

The graphic above is an example of where utilities may be found on a property. Actual lines vary by location so it is critical to contact 811 before starting a digging project.

GAS LINES

- When you call 811 prior to digging, or submit an 811 ticket request online at 811express.com, a utility locator will use yellow paint to mark where the gas line runs underground from the street to the meter on a house, usually located on the side of the garage.
- The homeowner is responsible for knowing the location of gas lines that run from the home's meter to other structures on the property, such as to a BBQ or pool equipment.

ELECTRIC LINES

- A utility locator will use red paint to mark where the electric cable runs underground from the sidewalk to the meter on a house, usually located on the side of the garage.
- The homeowner is responsible for knowing the location of electric lines that run from the meter to other structures on the property.

COMMUNICATION LINES (PHONE/CABLE)

- A utility locator will use orange paint to mark where the communication lines run underground from the sidewalk to a house, usually to the side of the garage.

WATER LINES

- A utility locator will use blue paint to mark where the water line runs from the main in the street to a residential or commercial meter box, which is usually located in or behind the sidewalk, in the front and usually on the side property line of the home.
- Water lines are homeowner and/or business owner-owned from the meter box to the home or business. It is the homeowner and/or business owner's responsibility to know the water line's location on the property.

SEWER LINES

- Main sewer lines generally run under the street & connect to a home through a line running from the main to the center, front of the home.
- Sewer lines are homeowner-owned from the main to the home. It's the homeowner's responsibility to know the sewer line's location on his property.
- A utility locator may paint a green "T" in the street to indicate where the home's line connects to the main line.
- A utility locator may paint a green triangle to indicate that sewer lateral lines may exist in the area of the dig, but the triangle is not a designation of the lateral's location.
- A utility locator may paint a green "S" on the curb to indicate the sewer line is located in that approximate spot.

Dockets Opened at the PUCN in April 2020

Visit puc.nv.gov/Dockets/Dockets/ to view documents filed in the dockets listed below.

Docket	Date Filed	Description
20-04001	04/01/2020	Filing by Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy of annual report on the quality of service metrics in compliance with the Order issued in Docket No. 15-06064.
20-04002	04/01/2020	Application of Desert Utilities, Inc., filed under Advice Letter No. 8, to revise water Tariff No. 1 and sewer Tariff No. 2 to adjust rates consistent with the most recent gross domestic product deflator.
20-04003	04/02/2020	Joint Petition of Central Telephone Company d/b/a CenturyLink and XO Communications Services, LLC for approval of the Reciprocal Compensation Bill and Keep Amendment to their Interconnection Agreement pursuant to Section 252 of the Telecommunications Act of 1996.
20-04004	04/02/2020	Notice by Nevada Power Company d/b/a NV Energy of its intent to file an application for adjustment in electric rates.
20-04005	04/03/2020	Joint Petition of the Regulatory Operations Staff and Contri Construction Company ("Contri") requesting the Commission accept a stipulation regarding violations of Nevada's One Call Law by Contri.
20-04006	04/06/2020	Notice by Frontier Communications of the Southwest Inc. of Service Catalog updates to remove the Nevada Universal Service Fund Surcharge percentage rate while retaining the language and explanation of the surcharge.
20-04007	04/06/2020	Notice by Frontier Communications of the Southwest Inc. of Service Catalog updates to remove the Telecommunications Devices for the Speech or Hearing Impaired Fund per line rate while retaining the language and explanation of the surcharge.
20-04008	04/06/2020	Emergency Order regarding limited deviation from Commission regulations that require the mailing of physical copies during the state of emergency.
20-04009	04/06/2020	Filing by Spark Energy Gas, LLC of updated corporate officer listing.
20-04010	04/08/2020	Biannual filing by Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy regarding the Solar Program, providing a status update and a summary of discussion from a meeting with industry stakeholders pursuant to NAC 701B.145.
20-04011	04/08/2020	Application of Pershing Solar, LLC, under the provisions of the Utility Environmental Protection Act, for two permits to construct the Pershing Solar Project consisting of a 240 MW alternating current photovoltaic solar electric generating facility, a 180 MW Battery Energy Storage System, a generator-tie line, and associated facilities to be located approximately 4 miles north of Lovelock in Pershing County, Nevada.
20-04012	04/09/2020	Filing by Commnet of Nevada, LLC of biennial audit report submitted to the Federal Communications Commission ("FCC") pursuant to the FCC's Final Lifeline Biennial Audit Plan.
20-04013	04/10/2020	Annual Report of Tenaska Power Services Co. on compliance with the Portfolio Standard for Renewable Energy for 2019.
20-04014	04/10/2020	Notice by FracTel, LLC of its intent to request numbering resources for various rate centers from the North American Numbering Plan Administrator.
20-04015	04/10/2020	Petition of the Regulatory Operations Staff for a Declaratory Order regarding the applicability of Southwest Gas Corporation's Northern Nevada Customer Owned Yard Line replacement program authorized in Docket No. 18-06004.
20-04016	04/13/2020	Filing by Virgin Mobile USA, L.P. of biennial audit report submitted to the Federal Communications Commission ("FCC") pursuant to the FCC's Final Lifeline Biennial Audit Plan.
20-04017	04/13/2020	Notice by Solar Partners VII, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct an up to 850 MW photovoltaic solar energy generation facility, including an 850 MW battery energy storage system, and associated facilities to be located approximately 45 miles north of Las Vegas in Clark County, NV.
20-04018	04/14/2020	Annual Report of Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy on compliance with the Portfolio Standard for Renewable Energy for Compliance Year 2019.
20-04019	04/14/2020	Annual Report of Shell Energy North America (US), L.P. on compliance with the Portfolio Standard for Renewable Energy for Compliance Year 2019.
20-04020	04/15/2020	Annual Report of Macquarie Energy LLC on compliance with the Portfolio Standard for Renewable Energy for 2019.
20-04021	04/15/2020	Annual Report of Exelon Generation Company, LLC on compliance with the Portfolio Standard for Renewable Energy for 2019.
20-04022	04/15/2020	Annual Report of Switch Ltd. on compliance with the Portfolio Standard for Renewable Energy for 2019.
20-04023	04/16/2020	Filing by CenturyLink, Inc. of biennial audit report submitted to the Federal Communications Commission ("FCC") pursuant to the FCC's Final Lifeline Biennial Audit Plan.
20-04024	04/23/2020	Application of Ryze Renewables Las Vegas, LLC, under the provisions of the Utility Environmental Protection Act, for a permit to construct the Ryze Renewables Pipeline Project consisting of a private 6-inch diameter underground natural gas pipeline totaling approximately 2 miles and associated facilities to be located in Clark County, Nevada.
20-04025	04/24/2020	Notice by Ton 80 Communications, LLC of its intent to request numbering resources for various rate centers from the North American Numbering Plan Administrator.
20-04026	04/23/2020	Joint Petition of Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada and BullsEye Telecom, Inc. for approval of a Local Resale Service Agreement pursuant to Section 252 of the Telecommunications Act of 1996.
20-04031	04/30/2020	Notice by Great Basin Water Co. of its intent to file an application for adjustment in rates for its Spring Creek Division.
20-04032	04/30/2020	Notice by Great Basin Water Co. of its intent to file an application for adjustment in rates for its Cold Springs Division.

Prior editions of PUCN Connection are available at puc.nv.gov/About/Media_Outreach/PUCN_Connection/.

For questions or comments about this newsletter, contact Consumer Outreach Director Dawn Rivard at drivard@puc.nv.gov or Communications Director Peter Kostas at pkostas@puc.nv.gov.