

# PUCN Connection

A MONTHLY NEWSLETTER FROM the PUBLIC UTILITIES COMMISSION OF NEVADA

Produced by the PUCN's Outreach & Public Information Offices

December 2021 Edition

## Weatherization Opportunities for Seniors

The [Nevada Governor's Office of Energy](#) partners with the [Nevada Housing Division](#) to provide the Home Energy Retrofit Opportunities for Seniors (HEROS) program.

HEROS assists with reducing energy costs for Nevada seniors by improving the energy efficiency of their home. The program is provided at no cost to income qualified seniors.

### PROGRAM REQUIREMENTS

- Seniors aged 60 years and older.
- Must be an NV Energy customer.
- Seniors who own and reside in their own homes.
- Seniors with income at or below 200% of federal poverty guidelines.

### ELIGIBLE MEASURES

After a home energy assessment is performed by a trained energy auditor, a dwelling unit may qualify for some of these typical energy conservation measures:

1. Duct sealing
2. Shell sealing
3. Air conditioner/evaporative cooler covers
4. Exhaust fan with dampers
5. Broken window repair
6. Water heater blanket
7. Dual pane windows
8. Solar screen (southern NV only)
9. Attic insulation
10. CFL or LED lightbulb retrofits
11. Energy Star rated refrigerator from approved contractor
12. Air conditioner replacement

13. Furnace 95% AFUE replacement
14. Air conditioner clean & tune or repair
15. Furnace clean & tune or repair
16. Heat pump replacement
17. Water heater replacement
18. Heat pump clean & tune or repair
19. Low flow showerhead or faucets
20. Water heater pipe wrap and water heater blanket
21. Elastomeric coating & polyisocyanurate foam
22. Floor insulation
23. Duct insulation
24. Heat pump water heater
25. Programmable thermostat installation
26. Mini-split conversions

For more information, contact the agencies listed in the orange box below.

### Interested in H.E.R.O.S. Weatherization? Call:

**HELP of Southern Nevada**  
(702) 369-4357

(serving City of Las Vegas and southern rural Clark County)

**City of Henderson  
Neighborhood Services**  
(702) 267-2000  
(serving City of Henderson)

**Las Vegas Clark County Urban League**  
(702) 636-3949  
(serving City of North Las Vegas and northern rural Clark County)

**Community Services Agency**  
(775) 786-6023  
(serving Washoe County)

**Nevada Rural Housing Authority**  
(775) 887-1795  
(serving Carson, Douglas, Lyon and Storey Counties)

**Rural Nevada Development Corporation**  
(775) 289-8519  
(serving Churchill, Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Mineral, Nye, Pershing and White Pine Counties)



Public Utilities Commission of Nevada | [puc.nv.gov](http://puc.nv.gov)



# National Value of Water Campaign

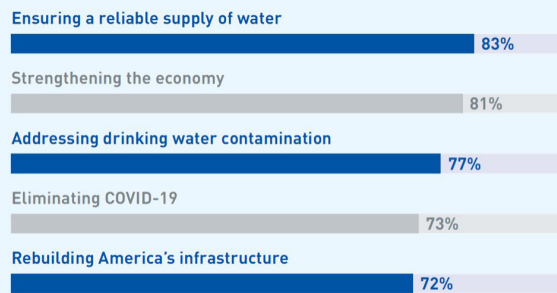
The National Association of Regulatory Utility Commissioners (NARUC) and state utility regulators join elected officials, water utilities, community leaders, educators and businesses from across the country in supporting the ongoing “Value of Water Campaign.”

Through [The Value of Water Campaign](#) more than a thousand organizations across the country are raising awareness about the role of water infrastructure in everyone’s lives and the importance of investment.

“Having access to affordable, safe drinking water and ensuring the integrity of our water infrastructure are important issues to NARUC and its members,” said NARUC President Paul Kjellander. “Water is a life-sustaining, essential utility.”

“Raising awareness about the state of water infrastructure is a crucial step to ensuring water systems keep flowing for generations to come. Even though we cannot see the pipes and sewers beneath our feet, water cannot be taken for granted. High-quality water service is a critical part of every thriving community. We encourage everyone to take a minute to

## 2021 Annual Value of Water Index



**Americans agree: Water is a top priority.**

Among a variety of issues polled, the highest federal priority for voters was ensuring a reliable water supply.



[thevalueofwater.org](https://thevalueofwater.org)

learn more about their local water system, where their drinking water comes from and where their wastewater goes,” said U.S. Water Alliance Board Chair Oluwole (OJ) McFoy.

With the challenges of maintaining water infrastructure that is a century old in some places, there is growing concern about the stability of water supply and service.

[According to the 2021 Value of Water Index](#), 83 percent of Americans said ensuring a stable supply of water should be a top federal priority. They also ranked addressing water contamination and investing in infrastructure as top priorities.

## PUCN-Regulated Water & Wastewater Companies

The PUCN regulates the rates, service quality, and service territories of 27 investor-owned water and wastewater utilities serving approximately 22,300 customers in Nevada. (See page 3 for a map of PUCN-regulated water and wastewater companies.)

The PUCN regulates the service territories, but not the rates or service quality, of water and wastewater utilities under the control of a non-investor-owned governing body, such as a co-op or homeowner's association.

The PUCN also does not have any regulatory oversight over utilities operated by governmental bodies, quasi-governmental bodies, or political subdivisions of the state, including the Southern Nevada Water Authority, the Las Vegas Valley Water District and the Truckee Meadows Water Authority.

The PUCN's primary regulatory activities over investor-owned water/wastewater utilities include:

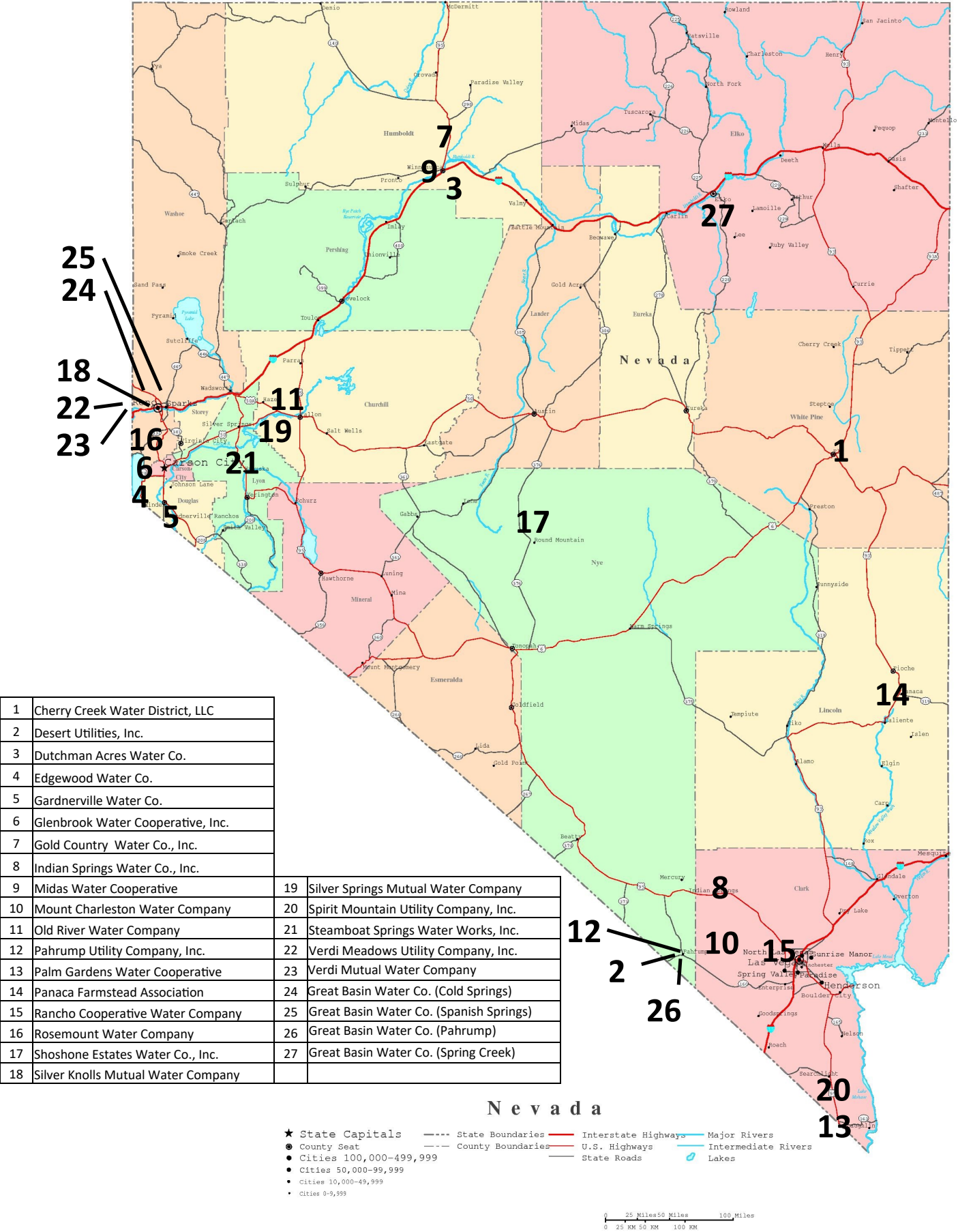
- Ensuring the delivery of clean, safe and reliable water to customers at reasonable rates.

- Ensuring reliable sewer service to customers at reasonable rates.
- Monitoring quality of service, environmental compliance and financial performance.

The PUCN also reviews Utility Environmental Protection Act (UEPA) permits for compliance with environmental requirements for new investor-owned water and/or wastewater facilities.

Water quality, supply and wastewater discharge issues are governed by various federal and state agencies. The PUCN works collaboratively with these other agencies to ensure utility compliance.

# PUCN-Regulated Water & Wastewater Companies



1	Cherry Creek Water District, LLC	19	Silver Springs Mutual Water Company
2	Desert Utilities, Inc.	20	Spirit Mountain Utility Company, Inc.
3	Dutchman Acres Water Co.	21	Steamboat Springs Water Works, Inc.
4	Edgewood Water Co.	22	Verdi Meadows Utility Company, Inc.
5	Gardnerville Water Co.	23	Verdi Mutual Water Company
6	Glenbrook Water Cooperative, Inc.	24	Great Basin Water Co. (Cold Springs)
7	Gold Country Water Co., Inc.	25	Great Basin Water Co. (Spanish Springs)
8	Indian Springs Water Co., Inc.	26	Great Basin Water Co. (Pahrump)
9	Midas Water Cooperative	27	Great Basin Water Co. (Spring Creek)
10	Mount Charleston Water Company		
11	Old River Water Company		
12	Pahrump Utility Company, Inc.		
13	Palm Gardens Water Cooperative		
14	Panaca Farmstead Association		
15	Rancho Cooperative Water Company		
16	Rosemount Water Company		
17	Shoshone Estates Water Co., Inc.		
18	Silver Knolls Mutual Water Company		



# Dockets Opened at the PUCN in November 2021

Visit [puc.nv.gov/Dockets/Dockets/](http://puc.nv.gov/Dockets/Dockets/) to view documents filed in the dockets listed below.

Docket No.	Date Filed	Description
21-11001	11/1/2021	Application of Rural Telephone Company, filed under Advice Letter No. 42, to revise Tariff No. 1 to reduce the Federal Lifeline discount for Lifeline customers pursuant to Federal Communications Commission Docket No. FCC 16-38.
21-11002	11/1/2021	Application of Moapa Valley Telephone Company, filed under Advice Letter No. 23, to revise Tariff No. 2A to reduce the Federal Lifeline discount for Lifeline customers pursuant to Federal Communications Commission Docket No. FCC 16-38.
21-11003	11/1/2021	Application of Lincoln County Telephone System, Inc., filed under Advice Letter No. 25, to revise Tariff No. 1A to reduce the Federal Lifeline discount for Lifeline customers pursuant to Federal Communications Commission Docket No. FCC 16-38.
21-11004	11/1/2021	Notice by Central Telephone Company d/b/a CenturyLink, Lumen Technologies, Inc., Apollo Global Management, Inc., and Connect Holding, LLC of a transaction that will result in a transfer of control of a telecommunication company.
21-11005	11/2/2021	Application of CenturyTel of the Gem State, Inc. d/b/a CenturyLink, filed under Advice Letter No. NV2021-21, to revise Tariff No. 1A to eliminate the residential Emergency Line Service option.
21-11006	11/4/2021	Notice by Desert Marble Solar LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Desert Marble Solar Project consisting of a 500 MW photovoltaic solar electric generating facility, a 500 MW battery energy storage system, a 345 kV generation-tie line, and associated facilities to be located in Humboldt County, Nevada.
21-11007	11/4/2021	Revised registration of New Cingular Wireless PCS, LLC d/b/a Cingular Wireless to change fictitious business name to AT&T Mobility.
21-11008	11/8/2021	Notice by Stratus Networks, Inc. and Saturn Acquisition Company, Inc. of a transaction that will result in a transfer of control of a telecommunication company.
21-11009	11/8/2021	Petition of the Regulatory Operations Staff for an order to appear and show cause why Certificates of Public Convenience and Necessity, Licenses, or Permits should not be revoked, why administrative fines should not be imposed, and/or why administrative action should not be taken on certain companies that have not timely met their regulatory obligations for calendar year 2020 and/or the period July 1, 2020, through June 30, 2021.
21-11010	11/10/2021	Filing by Boomerang Wireless, LLC d/b/a enTouch Wireless of Info Tariff No.1 that includes revisions to Wireless Lifeline Program.
21-11011	11/12/2021	Application of Southwest Gas Corporation for authority to establish the Accumulated Deferred Interest rate in Southern Nevada pursuant to the Variable Interest Expense Recovery mechanism, Unrecovered Gas Cost Expense rates, system shrinkage rates, excess Imbalance Commodity and Reservation Charges, Renewable Energy Program Rates, General Revenues Adjustment rates, Conservation and Energy Efficiency rates, and Mesquite Infrastructure Expansion Rates.
21-11012	11/12/2021	Notice by Aurora Solar LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct a 120 kV generation-tie line, upgrades to an existing access road, and other ancillary facilities associated with the Alpha Solar Project to be located in Pershing County, Nevada.
21-11013	11/15/2021	Notice by Network Innovations, Inc. and NI Topco, Inc. of a transaction that will result in a transfer of control of a telecommunication company.
21-11014	11/15/2021	Nevada Power Company d/b/a NV Energy filed Notice No. 21-04 to adjust the Base Tariff Energy Rates and Deferred Energy Account Adjustment Rates effective January 1, 2022.
21-11015	11/15/2021	Sierra Pacific Power Company d/b/a NV Energy filed Notice No. 21-04(E) to adjust the Base Tariff Energy Rates and Deferred Energy Account Adjustment Rates effective January 1, 2022.
21-11016	11/15/2021	Sierra Pacific Power Company d/b/a NV Energy filed Notice No. 21-04(G) to adjust the Base Tariff Energy Rates and Deferred Energy Account Adjustment Rates effective January 1, 2022.
21-11017	11/17/2021	Notice by Jeffrey Dempsey, former owner of Gray Fox Court, of the transfer of the tenant service charge account balance in the amount of \$18,519.68 to the new owner, Ferreri Family Limited Partnership.
21-11018	11/29/2021	Application of Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada, filed under Advice Letter No. NV-21-08, for the Elko Division to revise Tariff No. 1-B to introduce the Convenience Fee for payments using a Customer Representative.
21-11019	11/29/2021	Application of Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada, filed under Advice Letter No. NV-21-09, for the Tonopah Division to revise Tariff No. 1-B to introduce the Convenience Fee for payments using a Customer Representative.
21-11020	11/23/2021	Petition of CenturyTel of the Gem State, Inc. d/b/a CenturyLink requesting deviation from NAC 704.7594 and 704.7597 as it relates to the requirement to maintain its books using the Uniform System of Accounts.
21-11021	11/24/2021	Filing by Spark Energy Gas, LLC of updated corporate officer listing.
21-11022	11/24/2021	Notice by Balanced Rock Power Development, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Sage City Solar Project consisting of an up to 800 MW photovoltaic solar electric generating facility, an up to 800 MW battery energy storage system, a 500 kV generation-tie line, and associated facilities to be located in White Pine County, Nevada.

Prior editions of PUCN Connection are available at [puc.nv.gov/About/Media\\_Outreach/PUCN\\_Connection/](http://puc.nv.gov/About/Media_Outreach/PUCN_Connection/).

For questions or comments about this newsletter, contact Consumer Outreach Director Dawn Rivard at [drivard@puc.nv.gov](mailto:drivard@puc.nv.gov) or Communications Director Peter Kostas at [pkostas@puc.nv.gov](mailto:pkostas@puc.nv.gov).