

PUCN Connection

A MONTHLY NEWSLETTER FROM the PUBLIC UTILITIES COMMISSION OF NEVADA

August 2023 Edition

General Consumer Sessions Scheduled in Reno & Las Vegas

Each calendar year, the PUCN must conduct at least one general consumer session in the county with the largest population (Clark) and in the county with the second largest population (Washoe). The PUCN also conducts a general consumer session in Elko County, although not statutorily required to do so.

General consumer sessions allow the public to provide input about any topic concerning utilities regulated by the PUCN, including NV Energy and Southwest Gas, as well as some telecommunication, railroad and water companies. The record from the consumer sessions is provided to the Legislature.

What to Expect at a Consumer Session

Consumer sessions are free and open to the public. PUCN staff facilitate the consumer session by greeting attendees, signing up those who wish to speak and answering questions about the process.

Speakers may be limited to three minutes at the discretion of the PUCN chair depending on the number of speakers. A court reporter provides transcription services for the official record.

See the calendar at right or click on the links below for dates and times for the general consumer sessions.

- [Notice of Consumer Session - Washoe County](#)
- [Notice of Consumer Session - Clark County](#)

AUGUST CALENDAR

Meetings are livestreamed between PUCN offices in Carson City & Las Vegas and on the PUCN website.
puc.nv.gov

AUGUST 1 | REGULAR AGENDA | 10 A.M.

**AUGUST 23 | GENERAL CONSUMER SESSION
1 P.M. & 6 P.M.**

Public Utilities Commission of Nevada-sponsored Consumer Session to be held in Washoe County, Nevada, pursuant to NRS 704.069(2). (No live stream available.)
DOCKET 23-06001

AUGUST 24 | CONSUMER SESSION | 6 P.M.

Application of Oregon-Idaho Utilities, Inc. d/b/a Humboldt Telephone Company for authority to establish its annual revenue requirement for telephone service rates, set a new rate design, modify draws from the Nevada Universal Service Fund, reflect changes in the cost of capital, modify depreciation rates.
DOCKET 23-06005

AUGUST 28 | REGULAR AGENDA | 10 A.M.

**AUGUST 30 | GENERAL CONSUMER SESSION
1 P.M. & 6 P.M.**

Public Utilities Commission of Nevada-sponsored Consumer Session to be held in Clark County, Nevada, pursuant to NRS 704.069(2). (No live stream available.)
DOCKET 23-06002

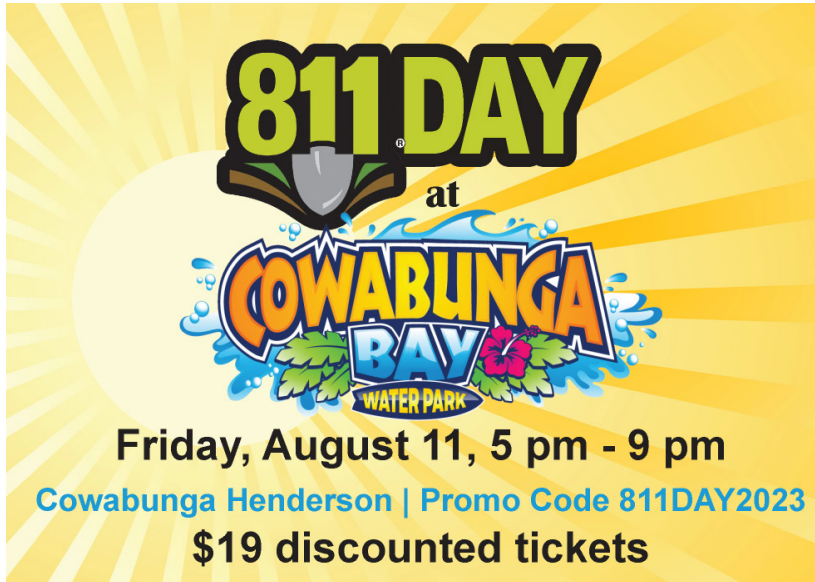
Visit puc.nv.gov to view the complete PUCN calendar.



Public Utilities Commission of Nevada | puc.nv.gov



811 Day (August 11) at Cowabunga Bay



Every year on August 11, the [Nevada Regional Common Ground Alliance](#) joins stakeholders across the country to promote the **811 Call Before You Dig** message.

On Friday, Aug. 11, the NRCGA will be at Cowabunga Bay in Henderson from 5 p.m. - 9 p.m. to remind homeowners to call 811, or go online to [usanorth811.org](#), prior to any digging project to request to have underground utility lines marked for free.

The Cowabunga Bay event will feature a DJ, prize and swag giveaways, and a chance to win an annual family 4-pass for next year!

Visit <https://nrcga.org/811-day/> for more information.

811 Day

Aug. 11 serves as a reminder to call 811 or place online requests before digging

With Aug. 11 almost here, the Public Utilities Commission of Nevada (PUCN) hopes that the 8/11 date on the calendar will serve as a natural reminder for residents to call 811 to have underground utility lines marked prior to any digging project.

Nevada residents should call the statewide 811 hotline ("Call Before You Dig" program) or place online requests through [www.usanorth811.org](#) two working days before beginning excavation projects.

Effective July 1, Senate Bill 27 requires contractors to obtain a dig ticket if using mechanical equipment or hand tools. Non-contractors also always need a dig ticket if excavating with mechanical equipment or digging more than 12 inches deep with hand tools. However, it is good practice for everyone to call for a dig ticket whenever excavating regardless of depth.

Every few minutes in the United States an underground utility line is damaged because someone decided to dig without first contacting 811. In Nevada, about one underground gas line is damaged every day. Striking a single line can cause injury, repair costs, fines, and inconvenient outages. Every digging project, no matter how large or small, requires a call to 811 to avoid inconvenient outages. With summer being a peak time to work on home improvement projects, it's timelier than ever that residents remember to dig safely.

Homeowners and professional contractors alike are reminded to use the free 811 service before digging to reduce the risk of striking an underground utility line. Contacting 811 is really the only way to know which utilities are buried in your area so that you dig safely.



**Know what's below.
Call before you dig.**

When calling 811, homeowners and contractors are connected to USA North, Nevada's 811 call center. USA North notifies the appropriate utility companies of the homeowner's or contractor's intent to dig. Professional locators are then sent to the requested dig site to mark the approximate locations of underground lines with flags, paint, or both.

The depth of utility lines can vary for several reasons, such as erosion, previous digging projects and uneven surfaces. Utility lines need to be properly marked because the risk of striking an underground utility line still exists even when digging only a few inches or digging in a location that's previously been marked.

When natural gas pipelines have been damaged and natural gas is escaping, the following steps are the most important to take:

- Immediately cease work;
- Evacuate the impacted area to minimize the hazard presented by the damaged pipeline;
- Telephone emergency 911 services from a safe area; and
- Contact the utility operator

Nevada Revised Statutes (NRS) 455.140 and Nevada Administrative Code (NAC) 455.160 require excavators to follow the steps outlined above and not attempt to operate any valve or other device owned by a utility.

For more information about safe digging procedures, please visit [call811.com](#), [usanorth811.org](#), or [puc.nv.gov](#).

Dockets Opened at the PUCN in July 2023

Visit puc.nv.gov/Dockets/Dockets/ to view documents filed in the dockets listed below.

Docket No.	Date Filed	Description
23-07001	7/7/2023	Application of National Access Long Distance, Inc. to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 2681 Sub 2.
23-07002	7/7/2023	Application of Business Network Long Distance, Inc. to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 2767 Sub 1.
23-07003	7/7/2023	Application of Integrated Services, Inc. to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 2863 Sub 1.
23-07004	7/7/2023	Application of Nationwide Long Distance Service, Inc. to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 2856 Sub 1.
23-07005	7/7/2023	Application of Multiline Long Distance, Inc. to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 2877 Sub 1.
23-07006	7/12/2023	Revised registration of TerraCom Inc. to add fictitious business name Maxsip Tel.
23-07007	7/12/2023	Notice by CG Northwestern Solar I LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Robinson Solar Project consisting of an up to 1000 MW photovoltaic solar electric generating facility, a battery energy storage system, a 345 kV or 525 kV generation-tie line, and associated facilities to be located on federally-managed land in White Pine County, NV.
23-07008	7/13/2023	Heather Hill vs. Sierra Pacific Power Company d/b/a NV Energy. Complaint regarding power outages.
23-07009	7/13/2023	Filing by Southwest Gas Corporation of tax adjustment pursuant to the Order issued in Docket No. 00-1028.
23-07010	7/17/2023	Informational Report of Prospector Pipeline Company concerning its natural gas resource planning activities.
23-07011	7/17/2023	Application of Imperial Wireless Networks LLC to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 3050.
23-07012	7/17/2023	Registration of Prosper Wireless LLC as a commercial mobile radio service provider.
23-07013	7/18/2023	Joint Petition of the Regulatory Operations Staff and M CON, Inc. ("MCON") requesting the Commission accept a stipulation regarding violations of Nevada's One Call Law by MCON.
23-07014	7/19/2023	Request of Ting Inc. to cancel its commercial mobile radio service registration.
23-07015	7/18/2023	Investigation to determine how a remedy should be calculated, if appropriate, for Silver Springs Mobile Home Park tenants and to ensure that Silver Springs Mobile Home Park has enacted proper billing methodologies.
23-07016	7/19/2023	Notice by Boomerang Wireless, LLC d/b/a enTouch Wireless of the expiration of Lifeline Legacy Plan.
23-07017	7/19/2023	Application of Southwest Gas Corporation for approval of its Solar Thermal Systems Demonstration Program Annual Plan for Program Year 2024.
23-07018	7/20/2023	Registration of AmeriMex Communications Corp. d/b/a SafetyNet Wireless as a commercial mobile radio service provider.
23-07019	7/28/2023	Application of Cincinnati Bell Extended Territories LLC d/b/a altafiber connected services for authority to operate as a competitive supplier of telecommunication service within the State of Nevada.
23-07020	7/28/2023	Application of Boomerang Wireless, LLC d/b/a enTouch Wireless to voluntarily partially relinquish designation as an eligible telecommunications carrier in the State of Nevada.
23-07021	7/24/2023	Petition of the Regulatory Operations Staff for an Order to Appear and Show Cause why Pair A Dice Mobile Home Park should not be assessed civil penalties for violation of Chapter 704 of the Nevada Revised Statutes related to handling of funds in a tenant service charge account.
23-07022	7/25/2023	Notice by Solidus Resources, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to realign and construct portions of two 345 kV transmission lines to be located on private and federally-managed land in Pershing County, Nevada.
23-07023	7/24/2023	Notice by Boulevard Associates, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Rock Valley Energy Center Project consisting of a 1,600 MW photovoltaic solar electric generating facility, an up to 1,600 MW battery energy storage system, a 230 kV generation-tie line, and associated facilities to be located on approximately 10,129 acres of federally-managed land in Nye County, Nevada.
23-07024	7/25/2023	Rulemaking to amend, adopt, and/or repeal regulations in accordance with Senate Bill 281 (2023).
23-07025	7/25/2023	Rulemaking to amend, adopt, and/or repeal regulations in accordance with Assembly Bill 321 (2023).
23-07026	7/25/2023	Rulemaking to amend, adopt, and/or repeal regulations in accordance with Assembly Bill 524 (2023).

Prior editions of PUCN Connection are available at puc.nv.gov/About/Media_Outreach/PUCN_Connection/.

For questions or comments about this newsletter, contact Consumer Outreach Director Dawn Rivard at drivard@puc.nv.gov or Communications Director Peter Kostas at pkostas@puc.nv.gov.