Aug. 11 serves as a reminder for Nevadans to call 811 or place online requests before digging

With Aug. 11 almost here, the Public Utilities Commission of Nevada (PUCN) hopes that the 8/11 date on the calendar will serve as a natural reminder for residents to call 811 to have underground utility lines marked prior to any digging project.

Nevada residents should call the statewide 811 hotline (“Call Before You Dig” program) or place online requests through www.811express.com two working days before beginning excavation projects.

Every few minutes in the United States an underground utility line is damaged because someone decided to dig without first contacting 811. In Nevada, about one underground gas line is damaged every day. Striking a single line can cause injury, repair costs, fines, and inconvenient outages. Every digging project, no matter how large or small, requires a call to 811 to avoid inconvenient outages. With summer being a peak time to work on home improvement projects, it’s timelier than ever that residents remember to dig safely.

When calling 811, homeowners and contractors are connected to USA North, Nevada’s 811 call center. USA North notifies the appropriate utility companies of the homeowner’s or contractor’s intent to dig. Professional locators are then sent to the requested dig site to mark the approximate locations of underground lines with flags, paint, or both.

“On Aug. 11 and throughout the year, we remind homeowners and professional contractors alike to use the free 811 service before digging to reduce the risk of striking an underground utility line. Contacting 811 is really the only way to know which utilities are buried in your area so that you dig safely,” said Neil Pascual, PUCN Senior Gas Pipeline Engineer.

The depth of utility lines can vary for several reasons, such as erosion, previous digging projects and uneven surfaces. Utility lines need to be properly marked because the risk of striking an underground utility line still exists even when digging only a few inches or digging in a location that’s
General Rate Cases - Electric Utilities

Investor-owned electric utilities in Nevada must seek approval from the PUCN through a general rate case (GRC) application to change the rates charged to customers for services. The utility cannot change the rates until after the PUCN finishes the process of investigating the GRC application and issues an order authorizing changes in rates.

FREQUENCY OF GRC FILINGS
The Legislature requires electric utilities in Nevada to file a GRC application with the PUCN in June every 36 months (3 years).

RATIONALE & CUSTOMER CLASSES
When a utility files a GRC application, it must include the reasons for the requested rate change. It must also propose the classes of customers who will pay for the rate change: residential, commercial or industrial. The application must state who will pay how much and why.

FORMAL EVIDENTIARY PROCESS
The receipt of a utility’s GRC application initiates a formal evidentiary hearing process that must, by Nevada law, be completed within 210 days.

The PUCN must establish the amount of money the utility needs to collect from customers through rates. The basis for the amount is the PUCN’s determination as to the reasonable and prudent costs for the utility to provide service. In addition to labor, materials and taxes, the costs considered include depreciation on plant used to produce and deliver the utility’s product, as well as interest costs for debt issued by the utility to finance construction of that plant. Rates must also allow a reasonable profit on the equity invested by the company’s shareholders. This information is primarily based on historical costs, not future projections. When added together, all of these costs produce the revenue requirement that needs to be collected from customers through rates.

NV ENERGY GRC FILINGS
NV Energy filed a GRC application on June 6 to change rates in its Northern Nevada territory. The application is Docket 22-06014 and is available to view on the PUCN website. File a service list request to be notified of PUCN-issued notices and orders in the docket.

NV Energy is scheduled to file a GRC application for its Southern Nevada territory in June 2023.

811 Day: continued from page 1

According to Pascual, when natural gas pipelines have been damaged and natural gas is escaping, the following steps are the most important to take:

• Immediately cease work.
• Evacuate the impacted area to minimize the hazard presented by the damaged pipeline.
• Telephone emergency 911 services from a safe area.
• Contact the utility operator.

Nevada Revised Statutes (NRS) 455.140 and Nevada Administrative Code (NAC) 455.160 require excavators to follow the steps outlined above and not attempt to operate any valve or other device owned by a utility.

For more information about safe digging, visit call811.com, usanorth811.org, or puc.nv.gov.

MARK YOUR CALENDAR!

Tuesday, August 9
Regular Agenda Meeting
10:00 a.m.
PUCN Carson City & Las Vegas Offices
(Live streamed on the PUCN website)
More Info

Monday, August 15
Washoe County
General Consumer Sessions
1:00 p.m. and 6:00 p.m.
Washoe County Commission Chambers
1001 E. 9th Street, Building A
Reno, Nevada 89512
More Info

Tuesday, August 23
Special Agenda Meeting
10:00 a.m.
PUCN Carson City & Las Vegas Offices
(Live streamed on the PUCN website)
More Info

Wednesday, August 24
Lincoln County Telephone System, Inc.
Consumer Session
6:00 p.m.
PUCN Carson City Office
Live Telephone Conference Line: 775-687-6014
More Info

Thursday, August 25
Elko County
General Consumer Session
6:00 p.m.
Elko County Commission Chambers
Nannini Administration Building
540 Court Street, Suite 120
Elko, NV 89801
More Info

Tuesday, August 30
Regular Agenda Meeting
10:00 a.m.
PUCN Carson City & Las Vegas Offices
(Live streamed on the PUCN website)
More Info
Dockets Opened at the PUCN in July 2022

Visit puc.nv.gov/Dockets/Dockets/ to view documents filed in the dockets listed below.

<table>
<thead>
<tr>
<th>Docket No.</th>
<th>Date Filed</th>
<th>Description</th>
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<tr>
<td>22-07001</td>
<td>7/1/2022</td>
<td>Request of DataBytes Inc. to cancel its commercial mobile radio service registration.</td>
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<tr>
<td>22-07005</td>
<td>7/7/2022</td>
<td>Notice by X2Comm, Inc. d/b/a Direct Connect Communications (&quot;X2Comm&quot;) and Legent Comm LLC d/b/a Affordable Long Distance dba Long Distance Savings (&quot;Legent Comm&quot;) of the transfer of customers from X2Comm to Legent Comm.</td>
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<tr>
<td>22-07006</td>
<td>7/7/2022</td>
<td>Application of Communications Network Billing, Inc. to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity (&quot;CPC&quot;) 2850 Sub 1.</td>
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<tr>
<td>22-07007</td>
<td>7/19/2022</td>
<td>Petition of Soft Lights Foundation to prohibit Nevada utility companies from installing Light Emitting Diodes (&quot;LED&quot;) streetlights until the U.S. Food and Drug Administration approves and develops safety standards for LED products.</td>
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<td>22-07008</td>
<td>7/12/2022</td>
<td>Application of CenturyTel of the Gem State, Inc. d/b/a CenturyLink, filed under Advice Letter No. NV2022-11, to revise Tariff No. 1A to modify the convenience fees assessed by its third-party vendor for one-time debit or credit card payments.</td>
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<td>22-07009</td>
<td>7/12/2022</td>
<td>Registration of Hoop Wireless, LLC as a commercial mobile radio service provider.</td>
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<td>22-07010</td>
<td>7/15/2022</td>
<td>Petition of the Regulatory Operations Staff for an Advisory Opinion or Declaratory Order as to the applicability of various Nevada Revised Statutes to the single corporate entity that would emerge from the proposed transaction for the merger of Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy filed in Docket No. 22-03028.</td>
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<tr>
<td>22-07011</td>
<td>7/15/2022</td>
<td>Application of Peering Hub Inc. for authority to operate as a competitive supplier of telecommunication service within the State of Nevada.</td>
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<tr>
<td>22-07012</td>
<td>7/19/2022</td>
<td>Notice by U.S. TelePacific Corp. d/b/a TPx Communications of its intent to request numbering resources for various rate centers from the North American Numbering Plan Administrator.</td>
</tr>
<tr>
<td>22-07013</td>
<td>7/20/2022</td>
<td>Revised registration of MCI Communications Services, Inc. d/b/a Verizon Business Services for a change of name to MCI Communications Services LLC d/b/a Verizon Business Services.</td>
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<tr>
<td>22-07014</td>
<td>7/20/2022</td>
<td>Registration of Whoop Connect Inc. as a commercial mobile radio service provider.</td>
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<tr>
<td>22-07015</td>
<td>7/22/2022</td>
<td>Application of X2Comm, Inc. d/b/a Direct Connect Communications to voluntarily discontinue telecommunication service conducted under Certificate of Public Convenience and Necessity (&quot;CPC&quot;) 2677 Sub 2.</td>
</tr>
<tr>
<td>22-07017</td>
<td>7/22/2022</td>
<td>Biannual filing by Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy regarding the Solar Program, providing a status update and a summary of discussion from a meeting with industry stakeholders pursuant to NAC 701B.145.</td>
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<tr>
<td>22-07018</td>
<td>7/26/2022</td>
<td>Informational Report of Prospector Pipeline Company concerning its natural gas resource planning activities.</td>
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