

# PUCN Connection

A MONTHLY NEWSLETTER FROM the PUBLIC UTILITIES COMMISSION OF NEVADA

April 2022 Edition

## National Safe Digging Month reminds Nevadans to call 811

April marks the annual National Safe Digging Month, reminding Nevada residents to call the statewide 811 hotline (“Call Before You Dig” program) or place online requests through [811express.com](https://811express.com) two working days before beginning any digging project. The Public Utilities Commission of Nevada (PUCN) supports the efforts of the [Nevada Regional Common Ground Alliance](#), sponsors of National Safe Digging Month in the Silver State.

“Calling 811 a few days before any planned home improvement projects that require digging – including common landscaping projects like planting trees and shrubs – is critical to preventing incidents like utility service outages and serious injuries,” said Neil Pascual, PUCN Senior Gas Pipeline Engineer.

When calling 811, homeowners and contractors are connected to USA North, Nevada’s 811 call center. USA North notifies the appropriate utility companies of the homeowner’s or contractor’s intent to dig. Professional locators are then sent to the requested dig site to mark the approximate locations of underground lines with flags, paint or both. Pascual encourages homeowners to take the following steps when planning a digging project this spring:

- Always call 811 a few days before digging, regardless of the depth or familiarity with the property.
- Plan ahead. Call on Monday or Tuesday for work planned for an upcoming weekend, providing ample time for the approximate location of lines to be marked.
- Confirm that all lines have been marked.
- Consider moving the location of your project if it is near utility line markings.
- If a contractor has been hired, confirm that the contractor has called 811. Don’t allow work to begin if the lines aren’t marked.



When natural gas pipelines have been damaged and natural gas is escaping, the following steps are the most important to take, according to Pascual: “Immediately cease work, evacuate the impacted area to minimize the hazard presented by the damaged pipeline, telephone emergency 911 services from a safe area and contact the utility operator.”

Striking a single line can cause injury, repair costs, fines and inconvenient outages. The depth of utility lines can vary for several reasons, such as erosion, previous digging projects and uneven surfaces. Utility lines need to be properly marked because even when digging only a few inches, the risk of striking an underground utility line still exists. Every six minutes an underground utility line is damaged because someone decided to dig without first calling 811.

For more information about safe digging procedures, please visit [call811.com](https://call811.com), [usanorth811.org](https://usanorth811.org), or [puc.nv.gov/safety/call811](https://puc.nv.gov/safety/call811).



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A white arrow pointing into the median shows where an HOA's landscaper planned to do excavation work. Before the existing plants in the median were removed, locators from NV Energy, Cox Communications and CenturyLink indicated in paint that there were no electric (marked with red paint) or communication (marked in orange paint) lines in the area.

Photo Source: PUCN

**TOP 5**  
damage  
root causes  
account for  
**70%**  
total damages

The [Common Ground Alliance](#) collects underground damage and near-miss reports from across the country and publishes an annual [DIRT \(Damage Information Reporting Tool\) report](#). Below are the top 5 damage root causes from the 2020 DIRT Report.

1. **No notification made to 811.**
2. Excavator dug prior to verifying marks by test-hole (pothole).
3. Facility marked inaccurately due to abandoned facility.
4. Facility not marked due to excavator error.
5. Excavator failed to maintain clearance after verifying marks.

## How 811 Works

### CALL 811 TWO FULL WORKING DAYS BEFORE DIGGING

In other words, call 811 no later than Wednesday if you plan to dig on the weekend. Tell the operator where you plan to dig and the type of work you will be doing. 811 will notify affected utility companies.

### ONLINE REQUESTS

Requests for 811 services can be made at [usanorth811.org](http://usanorth811.org) or [811express.com](http://811express.com). To learn more about submitting e-tickets, watch USA North 811's YouTube [E-Ticket Training Video](#).

### PRE-MARK YOUR DIG AREA

Use white paint, lawn flags, flour, etc., to identify the area for the locator to mark.

### UTILITIES WILL SEND A LOCATOR

Locators for each utility will mark the approximate location of your buried utility lines, pipes and cables, or notify you if the buried lines are clear (more than 24" from the area where you plan to dig). The locators will mark the approximate location of underground lines using the color codes below.

### DIG SAFELY!

### Color Code for:

Marking Excavation Sites & Underground Facilities

PROPOSED EXCAVATION	TEMPORARY SURVEY MARKINGS
ELECTRIC	GAS - OIL - STEAM CHEMICAL
COMMUNICATION CATV	WATER
RECLAIMED WATER IRRIGATION SLURRY	SEWER



**Know what's below.  
Call before you dig.**

# Dockets Opened at the PUCN in March 2022

Visit [puc.nv.gov/Dockets/Dockets/](http://puc.nv.gov/Dockets/Dockets/) to view documents filed in the dockets listed below.

Docket No.	Date Filed	Description
22-03001	3/1/2022	Application of Nevada Power Company d/b/a NV Energy for approval of fuel and purchased power expenses, to reset the Temporary Renewable Energy Development charge, reset all components of the Renewable Energy Program Rate, reset the Base Energy Efficiency Program Rates, reset the Base Energy Efficiency Implementation Rates, reset the Energy Efficiency Program Amortization Rate, reset the Energy Efficiency Implementation Amortization Rate, and refund the total amount of Base Energy Efficiency Implementation Rate revenue received in 2021, including carrying charges.
22-03002	3/1/2022	Application of Sierra Pacific Power Company d/b/a NV Energy for approval of fuel and purchased power expenses, to reset the Temporary Renewable Energy Development charge, reset all components of the Renewable Energy Program Rate, reset the Base Energy Efficiency Program Rates, reset the Base Energy Efficiency Implementation Rates, reset the Energy Efficiency Program Amortization Rate, and reset the Energy Efficiency Implementation Amortization Rate.
22-03003	3/1/2022	Application of Sierra Pacific Power Company d/b/a NV Energy for approval of natural gas expenses.
22-03004	3/1/2022	Joint Application of Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy for approval of the cost recovery for their 2021 Expanded Solar Access Program Plan regulatory asset account.
22-03005	3/1/2022	Informational Report of Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy on the progress of their Expanded Solar Access Program Plan for the period 2021-2023.
22-03006	3/1/2022	Joint Application of Nevada Power Company d/b/a NV Energy and Sierra Pacific Power Company d/b/a NV Energy for approval of the cost recovery of the regulatory assets relating to the development and implementation of their Joint Natural Disaster Protection Plan.
22-03007	3/2/2022	Filing by the Regulatory Operations Staff of calendar year 2021 accounting report for each utility authorized to collect a rate surcharge pursuant to NAC 704.600(6).
22-03008	3/2/2022	Application of DesertXpress Enterprises, LLC d/b/a Brightline West for authority to construct a new grade-separated crossing via an undercrossing at Cactus Avenue in Clark County, Nevada.
22-03009	3/3/2022	Application of AmeriGas Propane, L.P. d/b/a Bi-State Propane to voluntarily discontinue liquified petroleum gas service to Lockwood Mobile Home Park conducted under Certificate of Public Convenience and Necessity ("CPC") 2672 Sub 3.
22-03010	3/4/2022	Notice by Lincoln County Telephone System, Inc. of its intent to file an application for adjustment in rates.
22-03011	3/4/2022	Notice by Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale of revisions to its Guidebook to reflect updated exchange area boundaries.
22-03012	3/8/2022	Application of Rosemount Water Company, filed under Advice Letter No. 6, to revise Tariff No. 1 to adjust water rates consistent with the most recent gross domestic product deflator.
22-03013	3/9/2022	Notice by GC Pivotal, LLC and GTT Communications, Inc. of a transaction that will result in a transfer of control of a telecommunication company.
22-03014	3/4/2022	Notice by International Fidelity Insurance Company on behalf of ExteNet Systems, Inc. of a bond rider.
22-03015	3/8/2022	Notice by Machaen Enterprises, Inc. on behalf of IDT America Corp. of a bond renewal.
22-03016	3/11/2022	Application of Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada, filed under Advice Letter No. NV-22-01, for the Elko Division to revise Tariff No. 1-B to grandfather business bundles.
22-03017	3/11/2022	Application of Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada, filed under Advice Letter No. NV-22-02, for the Tonopah Division to revise Tariff No. 1-B to grandfather business bundles.
22-03018	3/10/2022	Petition of the Nevada Bureau of Consumer Protection to re-open Docket Nos. 22-01038, 22-01039, and 22-01040 and direct Southwest Gas Corporation to provide notice of its filings in Docket No. 22-01014, and for other relief related thereto.
22-03019	3/17/2022	Application of Central Telephone Company d/b/a CenturyLink, filed under Advice Letter No. 1, to replace Access Services Tariff No. 3C in its entirety with Access Services Tariff No. 1 pursuant to the transfer of certain non-Nevada assets to CenturyLink of Nevada, LLC d/b/a CenturyLink.
22-03020	3/17/2022	Application of Central Telephone Company d/b/a CenturyLink, filed under Advice Letter No. 1, to replace its Guidebook for Detariffed Residential Telecommunications Services in its entirety pursuant to the transfer of certain non-Nevada assets to CenturyLink of Nevada, LLC d/b/a CenturyLink.

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## Dockets: *continued from page 3*

Docket No.	Date Filed	Description
22-03021	3/15/2022	Application of Central Telephone Company d/b/a CenturyLink for approval of a change of name to CenturyLink of Nevada, LLC d/b/a CenturyLink for telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 687 Sub 14.
22-03022	3/14/2022	Joint Petition of the Regulatory Operations Staff and Bravo Underground, Inc. ("Bravo Underground") requesting the Commission accept a stipulation regarding violations of Nevada's One Call Law by Bravo Underground.
22-03023	3/17/2022	Registration of Easy Telephone Services Company d/b/a Easy Wireless as a commercial mobile radio service provider.
22-03025	3/18/2022	Investigation and rulemaking to consider adopting regulations for determining whether an energy supply agreement is in the public interest and/or to examine whether Nevada Power Company d/b/a NV Energy's Scheduled No. LCMPE should be revised to promote consistency, predictability, and equity.
22-03027	3/18/2022	Application of Verdi Meadows Utility Company, Inc., filed under Advice Letter No. 9, to revise Water Tariff No. 1 to adjust water rates consistent with the most recent gross domestic product deflator.
22-03028	3/28/2022	Joint Application of Nevada Power Company d/b/a NV Energy ("NPC") and Sierra Pacific Power Company d/b/a NV Energy ("SPPC") for approval to merge into a single corporate entity, to transfer Certificates of Public Convenience and Necessity ("CPC") 685 Sub 20, 688, and 688 Sub 6 from SPPC to NPC, and to consolidate generation assets.
22-03030	3/28/2022	Application of Dutchman Acres Water Company, filed under Advice Letter No. 11, to revise Water Tariff No. 1 to adjust water rates consistent with the most recent gross domestic product deflator.
22-03031	3/31/2022	Application of Mount Charleston Water Company, filed under Advice Letter No. 22-1, to revise Water Tariff and Sewer Tariff to adjust rates consistent with the most recent gross domestic product deflator.
22-03032	3/24/2022	Notice by Wildcat Solar, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Wildcat Solar Project consisting of a 2,500 MW photovoltaic solar electric generating facility, a battery energy storage system, a 230 kV generation-tie line, and associated facilities to be located in Lander County, Nevada.
22-03033	3/25/2022	Notice by Frontier Communications of the Southwest Inc. of Service Catalog updates to grandfather Integrated Services Digital Network (ISDN) Service - Digital (ISDN) Single Line and Basic Rate Interface (BRI) Line Service.
22-03034	3/25/2022	Application of Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale to amend its Provider of Last Resort service area pursuant to NRS 704.330(9)(b).
22-03035	3/31/2022	Application of Air Voice Wireless, LLC d/b/a AirTalk Wireless to be designated as an eligible telecommunications carrier in the State of Nevada pursuant to NAC 704.680461 and Section 254 of the Telecommunications Act of 1996.
22-03036	3/29/2022	Petition of the Regulatory Operations Staff for an Order to Show Cause why JCB Energy Services, LLC should not be assessed a civil penalty for violation of Nevada's One Call Law.
22-03037	3/29/2022	Application of Spirit Mountain Utility Company, Inc., filed under Advice Letter No. 7, to revise Water Tariff No. 2 to adjust water rates consistent with the most recent gross domestic product deflator.
22-03038	3/29/2022	Notice by Nevada Power Company d/b/a NV Energy, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to install a new dead-end structure and associated facilities at the existing Crystal Substation in support of the Gemini Solar Project to be located in Clark County, Nevada.
22-03039	3/30/2022	Application of Nevada Power Company d/b/a NV Energy, under the provisions of the Utility Environmental Protection Act, for a permit to construct the Reid Gardner Battery Energy Storage System ("BESS") Project consisting of a 230 kV BESS substation, a 230 kV transmission line, interconnection facilities at the existing Reid Gardner Substation, and associated facilities to be located in Clark County, Nevada.
22-03041	3/31/2022	Notice by Kathleen Williams, former owner of Cottonwood Mobile Home Park, Inc., of the transfer of the tenant service charge account balance in the amount of \$45,098.62 to the new owner, John Uhart Commercial Real Estate Services.
22-03043	3/31/2022	Registration of Air Voice Wireless, LLC d/b/a AirTalk Wireless as a commercial mobile radio service provider.
22-03044	3/31/2022	Application of Nevada Power Company d/b/a NV Energy, filed under Advice Letter No. 528, to revise Tariff No. 1-B to modify Economic Development Rate Rider Schedule EDRR to conform to the revisions enacted by Senate Bill 448 (2021) and Docket No. 21-06037.

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