

PUCN Connection

A MONTHLY NEWSLETTER FROM the PUBLIC UTILITIES COMMISSION OF NEVADA
Produced by the PUCN's Outreach & Public Information Offices

November 2020 Edition

Listen Live to PUCN Proceedings

In this age of social distancing and online meetings, live audio of most PUCN public proceedings is available on the agency's website. Agenda meetings, prehearing conferences, hearings and workshops, are streamed live at puc.nv.gov.

Live audio is available for an unlimited number of listeners.

Audio recordings of agenda meetings are available on the website under the "Agendas" link on the main menu bar on the home page.

To access live audio links from puc.nv.gov, click the "Calendar" link under "Popular Links," then click a proceeding link in the calendar. On the day of the proceeding, a "Listen Live" link will be available.

FAQ: How much notice does a utility have to give me before my service can be disconnected?

Before a gas, electric, or water company may disconnect service, the company must provide a 10-day written notice explaining, among other things, the reason for the disconnection, the amount which must be paid in order to avoid shut-off, and the earliest date you will be disconnected if you fail to pay the amount owed.

If the amount owed is not paid after the first notice, the utility must provide a second notice at least 48 hours before terminating your service.

Some telephone companies are required to give you a disconnection notice at least five days before shutting off your service.

If you're having trouble paying a utility bill due to the COVID-19 pandemic, call your utility and ask what kind of assistance the utility can offer.

PUBLIC COMMENT at PUCN AGENDA MEETINGS

On March 22, Governor Sisolak signed an emergency declaration suspending the requirement that public bodies in Nevada provide a physical location for the public to attend and participate in meetings. The public may comment at PUCN agenda meetings by phone or email. These procedures are in place until further notice.

PHONE: (775) 687-6014

Call in five minutes before the meeting starts to provide your name to PUCN personnel.

EMAIL: BPA@PUC.NV.GOV

Submit written comments prior to the meeting.

Links to agenda meeting supporting material and the live video stream of agenda meetings are available at puc.nv.gov.



Public Utilities Commission of Nevada | puc.nv.gov



Weatherization Assistance Program Helps Low-Income Families

The Weatherization Assistance Program provides energy conservation measures in dwelling units occupied by families at or below 150% of the federal poverty income guidelines as established by the US Office of Management and Budget. For eligible homeowners and renters, there is no direct cost to participate in the program. Owners of eligible rental properties may be required to pay 50% of any capital improvement measures that are installed.

ENERGY CONSERVATION MEASURES

After a home energy assessment is performed by a trained energy auditor, a dwelling unit may qualify for some of these typical energy conservation measures:

- Air sealing
- Energy efficient light bulbs
- Insulation
- Low-flow shower heads
- Pipe wraps
- Solar screens
- Weather-stripping

HOW TO APPLY

Contact the organization below in your area for specific details on how to apply:

- [Community Services Agency \(CSA\)](#) service area includes Washoe County - Phone number: (775) 786-6023
- [HELP of Southern Nevada \(HELP\)](#) service area includes the City of Las Vegas, City of Henderson and Southern Rural Clark County - Phone Number: (702) 795-0575
- [Nevada Rural Housing Authority \(NRHA\)](#) service area includes Carson City, Churchill County, Douglas County, Lyon County, City of North Las Vegas, Northern Rural Clark County and Storey County - Phone number: (775) 887-1795, ext. 105
- [Rural Nevada Development Corporation \(RNDC\)](#) service area includes the following counties: Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Mineral, Nye, Pershing, and White Pine Phone Numbers: (775) 289-8519 or toll free (866) 404-5204

Research more [low income and other consumer assistance](#) on the PUCN website.

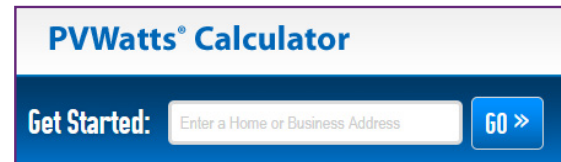
How Much Energy Could a Solar System Produce for You?

The [National Renewable Energy Laboratory's PVWatts Calculator](#) is a basic solar modeling tool that calculates hourly or monthly photovoltaic (PV) energy production based on minimal inputs. It allows homeowners, small building owners, installers and manufacturers to easily develop estimates of the performance of potential PV installations.

The calculator uses your address, historical weather data, and the cost of electricity in your area, among other data, to

generate your estimate. Click the link below to get started!

pvwatts.nrel.gov/



Dockets Opened at the PUCN in October 2020

Visit puc.nv.gov/Dockets/Dockets/ to view documents filed in the dockets listed below.

Docket	Date Filed	Description
20-10001	10/01/2020	Application of Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale, filed under Advice Letter No. 2068, to revise its Guidebook to reduce the Federal Lifeline discount for Lifeline customers pursuant to Federal Communications Commission Docket No. FCC 16-38.
20-10002	10/01/2020	Petition of the Regulatory Operations Staff for an order to appear and show cause why Certificates of Public Convenience and Necessity, Licenses, or Permits should not be revoked, why administrative fines should not be imposed, and/or why administrative action should not be taken on certain companies that did not timely meet their regulatory obligations for calendar year 2019 and/or the period July 1, 2019, through June 30, 2020.
20-10003	10/01/2020	Application of Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale to amend its Provider of Last Resort service area pursuant to NRS 704.330(9)(b).
20-10004	10/05/2020	Notice by Boulder Flats Solar, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct an approximately 10-mile long 230 kV transmission line to interconnect to the Boulder Flats Solar Project to be located near Boulder City in Clark County, Nevada.
20-10005	10/05/2020	Notice by Conterra Ultra Broadband, LLC, CUB Parent, Inc., EagleCrest CUB GP Inc., and Draden Investors, LLC of a transaction that will result in a transfer of control of a telecommunication company.
20-10006	10/05/2020	Application of Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale, filed under Advice Letter No. 2069, to revise Tariff No. C7-A to grandfather and later sunset Special Access Program Audio Service.

Continued on page 3

October Dockets: *continued from page 3*

Docket	Date Filed	Description
20-10007	10/07/2020	Application of Sierra Pacific Power Company d/b/a NV Energy for approval of an Energy Supply Agreement with Callisto Enterprises LLC.
20-10008	10/07/2020	Notice by TracFone Wireless, Inc. d/b/a SafeLink Wireless, Simple Mobile, NET10, Total Wireless, Page Plus Cellular, TelCel, and Straight Talk of a new Total Wireless Lifeline service option.
20-10009	10/12/2020	Registration of Lexvor as a commercial mobile radio service provider.
20-10010	10/12/2020	Notice by West Star Mobile Home Park LLC of a change of ownership to Star Rider LLC.
20-10011	10/13/2020	Filing by Sage Telecom Communications, LLC d/b/a TruConnect of updated Informational Tariff No. 1 that includes revisions to wireless Lifeline plans.
20-10012	10/15/2020	Joint Petition of the Regulatory Operations Staff and Hall's Excavating, Inc. ("Hall's Excavating") requesting the Commission accept a stipulation regarding violations of Nevada's One Call Law by Hall's Excavating.
20-10013	10/15/2020	Application of Oregon-Idaho Utilities, Inc. d/b/a Humboldt Telephone Company for allowance of Nevada Universal Service Fund funding for the year commencing January 1, 2021.
20-10014	10/15/2020	Application of Southwest Gas Corporation for authority to implement its Spring Creek Infrastructure Expansion Charge authorized by the Commission in Docket No. 19-06017.
20-10015	10/16/2020	Request of Lunar Labs, Inc. d/b/a Lunar Wireless to cancel its commercial mobile radio service registration.
20-10016	10/20/2020	Application of Carefree Country Mobile Home Park to withdraw \$47,059.23 from the tenant service charge account for reimbursement of expenses incurred to repair and maintain the electrical system.
20-10017	10/20/2020	Notice by Carson City Manufactured Housing Community of a change of ownership to Carson City Manufactured Housing Community, LLC.
20-10018	10/22/2020	Application of Deluxe Mobile Home Park to withdraw \$2,584.45 from the tenant service charge account for reimbursement of expenses incurred to repair and maintain the electrical system and to close the account.
20-10019	10/22/2020	Application of Tolas Mobile Home Park to withdraw \$4,598.91 from the tenant service charge account for reimbursement of expenses incurred to repair and maintain the electrical system and to close the account.
20-10020	10/21/2020	Joint Petition of the Regulatory Operations Staff and Cruz Construction Company, Inc. ("Cruz Construction") requesting the Commission accept a stipulation regarding violations of Nevada's One Call Law by Cruz Construction.
20-10021	10/23/2020	Application of Safelink Internet LLC for approval of a change of name to Anthem Broadband of Nevada, LLC for telecommunication service conducted under Certificate of Public Convenience and Necessity ("CPC") 3068.
20-10022	10/22/2020	Application of Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada, filed under Advice Letter No. NV-20-11, for the Elko Division to revise Tariff No. 1-B to reduce the Federal Lifeline discount for Lifeline customers pursuant to Federal Communications Commission Docket No. FCC 16-38.
20-10023	10/22/2020	Application of Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada, filed under Advice Letter No. NV-20-12, for the Tonopah Division to revise Tariff No. 1-B to reduce the Federal Lifeline discount for Lifeline customers pursuant to Federal Communications Commission Docket No. FCC 16-38.
20-10024	10/22/2020	Notice by Copper Rays Solar, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Copper Rays Solar Project consisting of a 700 MW photovoltaic solar electric generating facility, a 700 MW battery energy storage system, an approximately 4-mile long 230 kV generation-tie line, and associated facilities to be located approximately 8 miles southeast of Pahrump in Nye County, Nevada.
20-10025	10/26/2020	Filing by Sierra Pacific Power Company d/b/a NV Energy of changes in rates within its Gas Tariff Schedule No. INGR pursuant to NAC 704.522 and NAC 704.526.
20-10026	10/28/2020	Notice by Bonanza Peak Solar, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct an approximately 8.5-mile long 230 kV generation-tie line and associated facilities to be located in Nye and Clark Counties, Nevada.
20-10027	10/28/2020	Notice by Boulevard Associates, LLC, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct a 200 MW photovoltaic solar electric generating facility, an up to 200 MW battery energy storage system, either an approximately 11-mile long or 0.5-mile long 345 kV generation-tie line, and associated facilities to be located in Washoe County, Nevada.
20-10028	10/28/2020	Notice by Nevada Power Company d/b/a NV Energy, under the provisions of the Utility Environmental Protection Act, of an application to a federal agency for approval to construct the Reid Gardner to Tortoise 230kV #2 Transmission Line Project consisting of a 2.7-mile 230kV overhead transmission line and associated facilities to be located approximately 52 miles northeast of Las Vegas in Clark County, Nevada.

Prior editions of PUCN Connection are available at puc.nv.gov/About/Media_Outreach/PUCN_Connection/.
 For questions or comments about this newsletter, contact Consumer Outreach Director Dawn Rivard at drivard@puc.nv.gov or
 Communications Director Peter Kostas at pkostas@puc.nv.gov.