



Pahrump Utility Offers Payment Support for Customers

To support customers experiencing financial hardship or isolation as a result of the coronavirus (COVID19) threat, Pahrump Utility is temporarily suspending disconnections for non-payment. This step is being taken to ensure our customers have the certainty of water and sewer service during an otherwise uncertain time in many of their lives. We are working closely with the state of Nevada, local agencies and other utilities in the Pahrump Valley during this state of emergency.

Pahrump Utility will work with customers who are impacted economically by COVID-19 by waiving deposits and fees for late payments and providing payment plans as needed.

If you experience a financial hardship or isolation due to the coronavirus, please call a Pahrump Utility customer service representative at 775-727-1629 to discuss payment options and receive payment support.

According to health officials, COVID-19 is primarily transmitted person-to-person—there is NO indication that transmission can occur via drinking water supplies.

PUCI's drinking water is treated using chlorination, which is effective at removing contaminants from water. Chlorination is extremely effective at destroying viruses and microorganisms during the water treatment process and maintaining disinfection throughout the water system.

During this period of National Emergency regarding the COVID-19 virus, we have closed our office to public walk-ins but maintain regular business hours by email, phone, etc. A drop box is available at the front door to drop off payments and applications.

For additional information about our water system visit <http://pahrumputility.com>.

For information on COVID-19, visit <https://nvhealthresponse.nv.gov/>.

Sincerely,

A handwritten signature in black ink, appearing to read "Gregory T. Hafen II", is written over a light blue horizontal line.

Gregory T. Hafen II
General Manager