

Mayor
John J. Lee

Council Members
Isaac E. Barron
Pamela A. Goynes-Brown
Scott Black
Richard J. Cherchio



City Manager
Ryann Juden

Utilities Department

2250 Las Vegas Blvd. N., Suite 250 • North Las Vegas, Nevada 89030
Telephone: (702) 633-1275 • Fax: (702) 399-2952 • TDD (800) 326-6868
www.cityofnorthlasvegas.com

WE REMAIN OPEN TO SERVE YOU

Although Utilities will remain closed to the public, our staff remains operational in order to provide customers with safe and reliable service.

The City's Utilities Department has suspended service disconnects during this time.

Residents are able to access their [utilities account online](#) for alternate payment options or call 702-633-1484 for assistance Monday – Thursday, 8 a.m. through 5:45 p.m., excluding holidays.

As City Hall remains closed to visitors, there are many other ways to pay your bill, including direct debit, Pay Near Me or Convenience Pay. To see a list of payment options, visit <https://payutil.cityofnorthlasvegas.com>. Select quick links at the top of the page, then select bill pay options.

Or you can click on this link - <https://payutil.cityofnorthlasvegas.com/Global-Menu/Quick-Links-/Bill-Payment-Options>

For the well being of our customers who require service, we have adopted enhanced hygiene protocols. Please note that all technicians drive marked, City vehicles, wear City uniforms, with name tags and City security badges. We are requiring all technicians to wear safety glasses, masks and gloves, as well as exercise social distancing by remaining at least six feet away from you if they need to make contact.