

STAY CONNECTED *with* LIFELINE

NORTHERN NEVADA

1150 E. William Street
Carson City, NV 89701
Phone: (775) 684-6101
Fax: (775) 684-6110

Consumer Complaints: (775) 684-6100



SOUTHERN NEVADA

9075 W. Diablo Dr., Ste. 250
Las Vegas, NV 89148
Phone: (702) 486-7210
Fax: (702) 486-7206

Consumer Complaints: (702) 486-2600

Lifeline is a federal government program that provides monthly discounts on ONE telephone service (wireline or wireless) per qualifying household. Lifeline is available to eligible low-income consumers in every state, territory and commonwealth, and on tribal lands. The discount is \$9.25 per month for non-tribal consumers and up to \$34.25 per month on basic telephone service for subscribers living on tribal lands.

LIFELINE ELIGIBILITY

If your household income is at or below 135% of the federal poverty guidelines or you participate in one of the following programs, you may be eligible for Lifeline.

- Federal Public Housing Assistance or Section 8
- Supplemental Nutrition Assistance Program
- Low Income Home Energy Assistance Program
- Medicaid
- National School Lunch Program
- Supplemental Security Income
- Temporary Assistance for Needy Families

Also, you may be eligible if you reside on federally recognized tribal lands and participate in one of the following programs.

- Bureau of Indian Affairs General Assistance
- Head Start (only households meeting the income qualifying standard)
- Tribal Temporary Assistance for Needy Families
- Food Distribution Program on Indian Reservations

ELIGIBILITY VERIFICATION

You may be required to provide documentation to prove that you or a member of your household, including dependants, participates in a qualifying program or meets income qualifications. Once enrolled, you must verify your continued eligibility on an annual basis. If you become ineligible due to an increase in income, or you no longer qualify for a federal benefit program, or someone else in your household gets a Lifeline service, you must contact your Lifeline provider immediately to de-enroll or you may be subject to penalties.

ENROLLING IN THE LIFELINE PROGRAM

Apply for Lifeline through your telephone provider. See the list of Nevada Lifeline providers at right.

MORE INFORMATION

Visit www.lifelinesupport.org or call your telephone provider.

LIFELINE PROVIDERS IN NEVADA

Name	Phone	Service Type
Absolute Home Phones/ Absolute Mobile	800-495-5765	Wireless
Access Wireless	800-464-6010	Wireless
AT&T	800-288-2020	Home Phone
Beehive	435-837-6000	Home Phone
Blue Jay Wireless	855-425-8529	Wireless
Budget Mobile	888-777-4007	Wireless
CenturyLink	855-954-6546	Home Phone
Choice Wireless	800-246-4239	Wireless
Churchill County Telephone	775-423-7171	Home Phone
Citizens Telephone Co.	800-921-8093	Home Phone
Cox	866-961-0027	Home Phone
Cricket Communications	800-CRICKET	Wireless
Excella Communications	702-380-5600	Home Phone
Filer Mutual Telephone Co.	208-326-4331	Home Phone
Frontier Communications	800-921-8101	Home Phone
Lincoln County Telephone	800-340-4131	Home Phone
Moapa Valley Telephone	702-397-2601	Home Phone
Oregon-Idaho Utilities	800-847-5302	Home Phone
Q Link Wireless	855-754-6543	Wireless
Reachout Wireless	877-870-9444	Wireless
Rio Virgin Telephone & Cablevision	702-346-5211	Home Phone
Safelink Wireless	800-SAFELINK	Wireless
Tag Mobile	866-959-4918	Wireless
TerraCom	877-351-4747	Wireless
Total Call Mobile	800-661-7391	Wireless
Virgin Mobile/Assurance Wireless	888-321-5880	Wireless
Rural Telephone Company	888-366-7821	Home Phone

